

**The Sankara Nethralaya Academy's 2<sup>nd</sup> batch of Healthcare Quality Management program receives enthusiastic response.**

The Sankara Nethralaya Academy (TSNA), the academic arm of its illustrious parent institution and world class eye care provider is committed to sharing the knowledge and experience of its parent institution to enhance the overall functioning of the Medicare industry, by improving every one of its multiple facets.



Mr A Mahalingam, Deputy Registrar, The Sankara Nethralaya Academy is presenting a Memento to the speaker Shri C S Ramakrishan, Chief Operating Officer, ACME consulting, Chennai for his Session and conducting online and onsite examination



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The need for better and more professional management of hospitals and better healthcare delivery became imperative in view of greater awareness levels and rising expectations of patients and their families, entry of Indian and overseas players into the health care industry, India especially South India becoming a preferred healthcare destination of patients from all over the world and the disturbing increase and complexity of ailments.

This is a first of its kind in the country Certificate Course dedicated to the area of Healthcare Quality, a key concern in Hospitals today. The spurt in medical errors, accidents and high profile cases of negligence has brought the entire healthcare sector under a cloud, negating the tremendous amount of good work actually being done.

This situation can be addressed only by professionalizing Hospital services and making quality as the very basis and crux in every aspect of the healthcare delivery, thereby ensuring Hospitals are safe and patient centric and the treatment provided is effective, producing the desired outcomes.

Realising this most critical need, The Sankara Nethralaya Academy, an academic wing of Sankara Nethralaya, the epitome of healthcare quality in the country, ACME Consulting, India's largest Healthcare Quality Advisory and Association of Healthcare Providers of India (AHPI), the only countrywide association of Hospitals in the country have joined hands to develop this Certificate Course that will help all categories of hospital staff right from Doctors, Nurses and Administrators to Radiographers, Lab Technicians and other

Support Staff to become active participants in the Quality Improvement of their respective Hospitals.

This course was conducted at the Sankara Nethralaya main campus every Saturday afternoon, between 2pm and 5pm over the next 12 weeks.

The Course was well received with senior management Personnel like Directors, Medical Professionals, Management Executives from reputed healthcare institutions both domestic enrolling in it.